ITS Overview

Administrator

Deputy Administrator (2)

Chief Technology Officer (15)

Chief Info Security Officer (5) Chief of Operations (100) Business Support Manager (10)

Chief Data Officer/ GIO (3) Administrator

Deputy Administrator (2)

Chief Technology Officer (15)

- * IT Architecture
- * Software Licensing
- * IT Governance
- * IT Procurement/ Purchasing
- * Project Support/Delivery
- * Luma (Infor, legacy apps)

Chief Info Security Officer (5)

- * Cybersecurity Policy
- * Incident Resp.
- * Training and Education
- * IT Risk Management
- * Compliance/Audit
- * Policy management

Business Support Manager (10)

- * Budget
- * Billing
- * Finance
- * Purchasing
- * Exec. Support
- * HR

Chief Data Officer/ GIO (3)

- * Data Visualization
- * Data Warehouse
- * Data Structure & Governance
- * IGC-EC

Chief of Operations (100)

Service Delivery and **Quality Management** (1)

Infrastructure Operations (42)

- * Firewall
- * ISE
- * Endpoint and Mobile Security
- * VPN
- * Web Security
- * Vulnerability Management
- * Incident Management
- * Encryption Management
- * SIEM
- * Cloud Security (Azure/AWS/Other)
- * Vulnerability Scanning
- * Compliance Scanning
- * e-Discovery

- * LAN/WAN
- * Router/Switch
- * Internet Services
- * IP Address Management
- * Network Monitoring
- * Cloud Networking
- * Router/Switch
- * Wireless Networking
- * Voice Gateway/SIP
- * Documentation Services
- * Datacenter Services
- * SD-WAN and Automation

- * Server Management
- * Storage/Backup/Archiving
- * DNS InfoBlox
- * DNS Bind
- * F5 Administration
- * Solar Winds Admin
- * Asset Management
- * Office 365 Administration
- * Datacenter Operations
- * Disaster Recovery Operations
- * VolP/Video Call Manager
- * COOP Support
 - * laaS (Azure/AWS/Private)

Service Desk (29)

- * District Support
- * Desktop Support
- * Conferencing
- * Collaboration
- * Mobile Device Support
- * Asset Management

Application Services (27)

- * Software Development
- * Application Support
- * Web Hosting
- * FTP Administration
- * SharePoint Administration
- * DMZ Administration
- * ARIN .Gov DigiCert
- * Cloud Hosting Services
- * SaaS (Azure/AWS/Private)

ITS Administrator Alberto Gonzalez

Deputy Administrator Greg Zickau

Business Support Manager Cheryl Dearborn

Chief of Operations
Jon Pope

Chief Information Security Officer Matt Aslett - Interim Chief Technology Officer Brian Smith Chief Data Officer/ GIO Stephen Deboard

Management Assistant Kristin Bartz

HR Specialist Sr Lynn Kenneally Service Delivery & Quality Manager Mark French

Admin Asst II Catherine Thies Chief Technology Officer – IT Architect IV (P) Brian Smith

Business Relationship Management

Architecture & Strategy

Project Implementation

Business Architect -IT Architect II (N) Kimberly Love Lead Architect -IT Architect III (0) Tyler Jackson

Project Manager I (N) Elizabeth Graham

Project Manager I (N)
Michaela Geszvain

Project Preplan Project Manager I (N) Cara Emigh Network Architect IT Architect III (O) Ed Teets

LUMA Liaison

IT Architect III (O)
Greg Mathias

Software Licensing IT Architect III (O) Chris Carlisle Infrastructure Engineer III (M) Shuyler Mample

Infrastructure Engineer III (M) Chris Davis

Infrastructure Engineer III (M) David Witt Infrastructure Engineer III (M) Almedin Mehmedovic

> Infrastructure Engineer III (M) Marko Gasevic

Infrastructure Engineer III (M) Trace Devoy CISO
Chief Information Security
Officer
IT Manager IV (P)
John Brown

Info Security Engineer III (N) VACANT Chief Compliance Officer Info Security Engineer III (N) Matt Aslett

Info Security Engineer II (M) Elizabeth Knox Info Security Engineer II (M) Sam Montiel Chief Data Officer (CDO) / Geospatial Information Officer (GIO) IT Manager IV (P) Stephen Deboard

Data Architecture

Geospatial Information Services

Data Analytics Data Architect II (N) Carin Pluto

GIS Analyst III Wilma Robertson

Data Analytics Data Scientist (M) Brian Husler Business Support Manager IT Manager IV (P) Cheryl Dearborn

Business Operations Manager (M) Erin Seaman Financial Specialist, Sr. (L) Michelle Day

HR Specialist Sr (M)
Lynn Kenneally

Management Asst (J) Kristin Bartz

Business Operations Specialist (L) Michelle Santurro Financial Specialist (K) Natalie Chandler Administrative Assistant II (I) Catherine Thies

Buyer, Senior (K) Kevin Heesch Financial Technician, Sr. (I) Shannon Mahoney Network and Security Operations Manager IT Manager IV (P) John Brown

Network Team Lead Network Engineer IV (O) Anthony Banta Network Team Lead Network Engineer IV (O) Scott Williams Security Operations Mgr Info Security Engineer IV (O) Kevin Pilcher

Network Engineer III (N) Brian Patch Network Engineer III (N) Jeremy Atherton Infrastructure Engineer IV (N) Chris Wood Network Engineer III (N) Todd Baxter Info Security Engineer II (M) Mike Mead Info Security Engineer II (M) Paul Zisk

Info Security Engineer II (M) Daniel Jones

Network Engineer III (N) Josh Hardy Network Engineer III (N) Nathen Snodgrass Infrastructure Engineer III (M) Marcus Gee Network Engineer III (N) Todd Scott Info Security Engineer II (M) Vacant Info Security Engineer II (M) Vacant Info Security Engineer II (M) Justin Nye

Infrastructure Engineer III (M) Sean Parrish Network Engineer III (N) Abraham Valadez Info Security Engineer II (M) Ehrin Affolter Infrastructure Manager IT Manager IV (P) John Brown

> IT Manager III (0) Kevin Christensen

Infrastructure Engineer IV (N) Micah Chasteen Infrastructure Engineer IV (N) Estureto Alonzo Infrastructure Engineer IV (N) Nathan Lewis Infrastructure Engineer IV (N) Chris Haener

Infrastructure Engineer III (M) Bobby Hood Infrastructure Engineer III (M) Michael Sheets Infrastructure Engineer III (M) Matt Salas

Infrastructure Engineer III (M) Cameron Lowe

Infrastructure Engineer III (M) Mac Walbuck Infrastructure Engineer III (M) Patrick McFarland Infrastructure Engineer III (M) Andy Thompson

Infrastructure Engineer III (M) Nicholas Schrier

Infrastructure Engineer III (M) Dean Phelps Infrastructure Engineer III (M) Glen Huffaker Infrastructure Engineer III (M) Travis Loyd

Infrastructure Engineer III (M) David Church

Infrastructure Engineer III (M) Richard Baker Infrastructure Engineer III (M) Aaron Archuleta Infrastructure Engineer III (M) Josh Guille

System Administration

Infrastructure Engineer III (M) Mark Burk

Infrastructure Automation ITS Chief Of Operations – IT Manager V (Q) Jon Pope

Service Delivery Manager IT Manager IV (P) Jason Black

IT Manager II (N) Service Desk Mgr. Larry Copeland

Analyst III (M) Jason Hagler TEAM LEAD Analyst III (M)
Jane Westerfield
TEAM LEAD

Analyst III (M) Randy Alumbaugh TEAM LEAD

Analyst I (K) Noah Sandoval Analyst I (K) David Harrell Analyst I (K) Vacant

Analyst I (K) Brandon White Analyst I (K)
David MacFarlane

Analyst I (K) Lawrence Wilson

Analyst I (K) Charles Jackson

CONTRACTOR
Jeffrey Alex Gittings

CONTRACTOR
Jay Francisco

CONTRACTOR Tom Foster IT Manager II (N) UEM Mgr. Tammy Wallace

> Analyst II (L) Vacant

Analyst II (L) Cozette Bolshaw

Analyst III (M)
Vacant

Analyst III (M) Clinton Dale ITS Chief Of Operations – IT Manager V (Q) Jon Pope

Service Delivery Manager IT Manager IV (P) Jason Black

> IT Manager II (N) SD Onsite Mgr. Kyle Gabin

Southwest District Support

Analyst III (M) Will Erb TEAM LEAD **Regional Support**

Analyst III (M) Adam Tokai-TEAM LEAD (Coeur d'Alene) Chinden Campus Support

> Analyst II (L) Brian Rayne

Analyst I (K) Vacant Analyst I (K)
Caleb Smith
(Lewiston)

Analyst I (K) Cody Brown Analyst I (K) Dedrick Lewis (Idaho Falls)

Analyst I (K) Mike Spickelmier Analyst I (K) Lucas Tilley (IDOC - Orofino)

Analyst I (K)
Joe Lage
(IDOC - Southwest)

Analyst I (K) Kevin O'Connor (IDOC – Idaho Falls) ITS Chief Of Operations – IT Manager V (Q) Jon Pope

Service Delivery Manager IT Manager IV (P) Robert Butler

DBA IV (N) Derek Wickham Systems and Infrastructure Engineer IV (N) Brigette Teets

Software Engineer IV (N) Bob Cooper Software Engineer IV (N) Vacant

BA (M) Swetha Vuyyuru

DBA III (M) Brad Larson Systems and Infrastructure Engineer III (M) Phillip Thomas

Software Engineer III (M) Vacant Software Engineer III (M) Michael Coe

DBA III (M) Frank Jensen Systems and Infrastructure Engineer III (M) Tim Korn

Software Engineer III (M) Jordan Williford Software Engineer III (M) Bryan Lass

DBA III (M) John Mckay Systems and Infrastructure Engineer III (M) Andrew Pappas

Software Engineer III (M) Deepa lyer Software Engineer III (M) Koni Waldron

DBA III (M) Jason Ingersoll Systems and Infrastructure Engineer III (M) Herb Ankrum

Software Engineer III (M) Jason Masner Software Engineer III (M) Rinehart Seide

DBA II (L) Manas Aryal Systems and Infrastructure Engineer III (M) Peter Rails

Software Engineer III (M) Sandhiya Rama Rao Software Engineer III (M) Earl Rayne Service Delivery and Quality Manager IT Manager III (0) Mark French

- * Public Safety and Corrections IDOC, CI, Pardon/Parole
- * Environmental and Land Resource ISDA, DEQ, IDWR
- * Financial Services
 DOI, Tax, Finance, PERSI
- * Administrative and Regulatory Services IIC, VR, IDOPL, PUC

SDM Customer Agencies